



VOLUNTEER REMINDERS

**Modus tips for
safely transporting
clients during
COVID-19**

Before your ride...

- 1) Sign up for rides as far in advance as possible.
- 2) Conduct a Medical Self-Assessment at least 2 hours before your ride.
- 3) Sanitize your vehicle.
- 4) Review the trip details in Assisted Rides, paying special attention to the pick-up and drop-off instructions.
- 5) Post "Client Reminder" sign behind front passenger seat.

During your ride...

- 1) Be familiar with Modus' new safety procedures, and be prepared to educate clients on new policies.
- 2) Wear your mask properly for the whole trip, and require all clients over the age of 4 to do the same.
- 3) Require all clients to sit in the backseat when possible.
- 4) If a client exhibits flu-like symptoms, have them take their temperature with a disposable thermometer strip prior to entering your vehicle at your discretion.
- 5) If you need to cancel your ride for any reason, contact Modus as soon as possible so they can make alternative arrangements.

After your ride...

- 1) Disinfect your vehicle in accordance with our [Vehicle Sanitation Protocol](#).
- 2) Dispose of your mask properly, or wash if using a cloth mask.
- 3) Wash your hands or use hand sanitizer if you cannot access soap and water.
- 4) Close out your ride in Assisted Rides. Make sure to note anything out of the ordinary, such as if the client exhibited COVID-related or if you saw the client enter any facility other than the pre-authorized destination.

Be strict, but flexible.

In order to ensure the safety of our drivers and clients, we have implemented a new set of protocols, which will be strictly enforced.

The new policies are in place for a reason, so please remember to strictly enforce the new policies, but be patient with clients as they learn the new rules to the road.

Sanitizing your Vehicle...

- 1) Clean hard surfaces with a wipe or multi-surface cleaner.
- 2) Clean the air and soft surfaces with a disinfecting spray.

Additional cleaning supplies, hand sanitizer, masks, and gloves are available at the Modus office. If you are in need of any supplies that will keep yourself and clients safe, let us know so we can get you the supplies you need.

Contact Modus...

If you have any questions or concerns, don't hesitate to contact our office.

If you need to come to the office for any reason, please call the office ahead of time.



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