THE MODUS MISSION

Modus envisions a community in which the barrier of transportation is removed and all youth can access the services necessary to reach their full potential.

Racism is in direct opposition to Modus’ mission of making services and opportunities accessible for everyone. Modus’ overall objective is to ensure that all youth have reliable transportation so they can access the services they need to succeed and the opportunities they need to thrive.

AGENCY HIGHLIGHTS

In the past 12 months, Modus experienced exponential growth in terms of clients served and rides provided. In February 2020, Modus had its busiest month to date with 690 rides provided to 117 unduplicated clients, a 217% increase from February 2019. In FY20, Modus also recruited 30 new volunteer drivers and hired two additional part-time drivers to support our increase in ride volume. Modus was on track to continue providing at least 600 rides per month for both March and April, however, in response to the COVID-19 pandemic, Modus temporarily closed our office and suspended services on March 17th.

In FY20, Modus provided ModusEd training to every high school student at Nathan Hale, Phoenix Rising, Street School, Tulsa MET, TRAICE Academy, Central High School, KIPP Tulsa, Tulsa Learning Academy, Tulsa School of Arts and Sciences, and Edison High School. Due to school closings in March, Modus was unable to train students at Booker T. Washington, Webster, Memorial, East Central, and McLain; however, we made all curriculum and materials available online and distributed the resources across the district.
HOW IS MODUS KEEPING DRIVERS AND PASSENGERS SAFE DURING COVID-19?

Modus temporarily suspended all services from mid-March until June 1st. Prior to reopening, we adapted our operations to ensure the safety of all of our participants. Prior to providing rides, all drivers are required to attend training on the new safety procedures. All of our new protocols and resources are available on our website.

Highlights to our new protocols include:

- All rides will be provided by staff drivers until further notice.
- Our staff is conducting health screenings over the phone with each client the day before their ride.
- Clients and drivers are required to conduct medical self-assessments before each ride. If the driver or passenger is exhibiting symptoms, they are required to cancel their ride.
- Modus has implemented a new vehicle sanitation protocol, which is to be completed before and after each ride.
- All drivers and passengers are required to wear masks.
- No more than two clients are allowed in any vehicle at the same time.
- Modus is only accepting ride requests for essential services, which include:
  - Healthcare
  - Food security
  - Legal services
  - Employment services, job training, or work
  - Housing and financial aid
  - Child care services
  - Educational opportunities

COVID-19 RESPONSE & COMMUNITY COLLABORATIONS

Throughout the end of March and early April, Modus conducted assessments with our partner agencies and clients to better understand the most immediate needs in our community. These assessments indicated that food insecurity was a primary concern among participants. In order to address food insecurity, Modus formed new partnerships with Meals on Wheels and Tulsa Public Schools.

MEALS ON WHEELS: Modus formed a partnership with Meals on Wheels Tulsa in early April, where Modus employees began delivering meals along-side the Meals on Wheels employees each weekday. Since partnering with Meals on Wheels on April 10th, Modus has delivered roughly 4,200 meals.

Modus volunteers have also been assisting Meals on Wheels by conducting ‘Caring Calls’ for Meals on Wheels’ clients. If you’re interested in learning more about Meals on Wheels’ ‘Caring Calls’, contact Kayleigh Spearman at kspearman@modustulsa.org.

TULSA PUBLIC SCHOOLS: Modus partnered with TPS to develop a referral process to offer delivery services, such as meals and virtual learning materials, to students and families who have been unable to access or have had difficulty accessing one of the district’s “Grab-and-Go” sites.
Top Reasons to Volunteer with Modus in 2020

Small Commitment
One ride typically only takes 15-30 minutes and there’s no minimum ride commitment. All rides are split, so if you can give one leg of a trip, another volunteer can take the client home after their appointment.

Make a Difference
Volunteering with Modus is a simple way to make a BIG difference in your community. One ride a week may not seem like much, but it makes a big difference for someone who lacks safe and reliable transportation.

Develop Connection
Volunteers develop meaningful connections with the youth they drive. Share successes with the young people you drive as they improve themselves and reach their goals.

YOU Choose When You Drive
Volunteer drivers choose when and where they drive. With rides taking place anytime between 8am-8pm, Monday-Friday, you get to choose which rides fit your busy schedule.

Help Local Youth Succeed
Our youth clients are much like the kids you probably know. They want to do good things in life, and just need a little help along the way. Modus drivers provide a valuable service to those who are working hard to become successful.

Explore the City
Modus serves clients all over Tulsa, giving our drivers the opportunity to develop a more complete understanding of the city and the people living in it.

Why Clients Love Modus

Modus helps clients reach goals
Modus helps clients access the services they need to succeed and the opportunities they need to thrive. With transportation no longer a barrier, we’ve seen many clients achieve incredible accomplishments and gain a better quality of life.

Modus rides are safe and enjoyable
Clients are encouraged to leave feedback after each ride and rate their experience. One comment that we often hear is “Modus was the highlight of my day”. With an average driver rating of 4.97 out of 5, Modus goes above and beyond to offer exceptional service to our youth clients.

Clients can count on Modus
Our clients know that, with Modus, they’ll receive safe, reliable transportation from a friendly driver every time. Since 2017, Modus has provided over 5,000 rides, without a single incident.

Modus makes services accessible
A ride that would typically take 10-15 minutes with Modus could take hours on the bus. Many of our clients are working or in school, so a 2 hours bus ride just isn’t an option. The convenience and dependability that Modus offers makes it so our clients don’t have to choose between going to work or going to a medical appointment. With Modus, they can do both.

Modus Virtual Events

Virtual Coffee with Modus: Every other Friday at 9:00 AM, Modus hosts a virtual Q&A session for the public. This is an opportunity to learn more about our organization. Join us for our next session on June 26th or visit our website for the full calendar of events.

Virtual Volunteer On-boarding: Modus is actively recruiting and on-boarding new volunteer drivers! With our virtual tools (i.e. online application, virtual interview process, and virtual volunteer orientation), you can start taking the steps to become a Modus Volunteer from the safety of your own home.

To learn more about volunteering or Modus events, contact our Community Outreach Coordinator, Kayleigh Spearman at kspearman@modustulsa.org.

*While majority of the process can be completed virtually, Modus requires all volunteers to complete the final step, a “ride-along” with an experienced driver, to be done in-person.

SIGN UP TO VOLUNTEER TO DRIVE CHANGE TODAY!
WWW.MODUSTULSA.ORG